

TOURNAMENT WITHDRAWAL/REMOVAL POLICY AND CREDIT CARD PAYMENTS

Tournament Withdrawal/Removal

An administration fee will be applied to any team who withdraws from the tournament following their confirmation in the tournament (payment received by GGTS) and the CONFIRMED email to the team has been sent. The team's registration fee less the administration fee will be returned to the team within 30 days upon receipt of the team's written notice of withdrawal. If paid via credit card, the non-refundable on-line merchant fee applies as well.

*61 days and more prior to tournament start date -- \$300

*29-60 days prior to tournament start date – 50% of registration fee

*28 days and less prior to tournament start date – OWHA rules apply. "The Tournament Host is entitled to retain the tournament entry fee of any team which withdraws 4 weeks or less prior to the tournament."

If a team registers in an incorrect division or level **OR** does not advise GGTS of a team's change in division or level 60 days prior to the tournament start date, the team will be removed from the tournament at the team's expense. It is the team's responsibility to advise all tournaments of a change in division or level.

Cancelled Division

The administration fee will NOT apply if a division is cancelled by the tournament host. The team's registration fee will be returned to the team within 30 days. If paid via credit card, the refund will be less the non-refundable on-line merchant fee.

OWHA Tournament Withdrawal (as per OWHA Handbook)

- (1) Written notice of withdrawal from a tournament must be received by the Tournament Host four (4) weeks prior to the tournament. Failure to comply will result in a fine of \$200.00 payable to the OWHA within 30 days.
- (2) If a team withdraws from a tournament other than as specified in RULE TWO(I)(10), the following fines will be levied by the OWHA, to be divided 60% to the OWHA and 40% to the tournament host. All fines are in addition to the fine levied in #1 above.

7-10 days prior to tournament	\$100.00
2-6 days prior to tournament	\$150.00
0-1 day prior to tournament	\$200.00
No show	\$300.00
- (3) Penalized teams may appeal these penalties on the grounds of unavoidable accident or unforeseen circumstances as per Appeal Procedures.
- (4) The Tournament Host is entitled to retain the tournament entry fee of any team which withdraws 4 weeks or less prior to the tournament.

Tournament Withdrawal due to Covid-19

A full refund will be provided if the tournament is cancelled due to Covid-19.

A full refund will be provided IF any team must withdraw from the tournament due to an order of their Public Health Unit. Proof may be required.

CREDIT CARD PAYMENTS

All credit card payments are subject to a non-refundable on-line merchant fee.